

# FirstClass For Web Browsers

## FirstClass Web Services 12.1 SP1

# Synchronizing with Mobile Devices

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The screenshot shows the 'Preferences' dialog box for 'Handheld Devices'. It is divided into sections for 'Device 1', 'Contacts', 'Calendar', and 'Tasks'. Each section contains synchronization settings such as 'Active' status, 'Wipe status', 'Unique identifier', 'Conflict resolution policy', and 'Synchronize only after date'. The 'Contacts' section includes 'Most recent synchronization', 'Next synchronization', and 'Device can delete'. The 'Calendar' section includes 'Most recent synchronization', 'Next synchronization', 'Device can delete', 'Export attendees', and 'Import attendees'. The 'Tasks' section includes 'Most recent synchronization', 'Next synchronization', and 'Device can delete'. At the bottom right, there are 'Cancel' and 'Save' buttons.

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# Synchronizing FirstClass with your mobile devices

## Note

For FirstClass to support synchronization, your administrator must have installed **FirstClass Synchronization Services**. If you are unsure whether you can synchronize, check with your administrator.

You can access your FirstClass contacts and calendar items (events and tasks) with the native applications on your mobile devices. To do this, your devices need to be able to synchronize with the FirstClass server, so that the content is the same whether you are using FirstClass or your mobile device's native application. You can synchronize up to four mobile devices using SyncML or ActiveSync.

To specify how you want FirstClass to synchronize with your devices, choose **Preferences** from the application menu, then update the **Handheld Devices** sections (one section for each device). The first time you synchronize with a device, FirstClass automatically fills in the first unused section. You can configure your devices in these sections even if you haven't yet synchronized. Just be sure that you synchronize your devices in the section order (synchronize the device configured in the first section first, and so on).

The screenshot shows the 'Preferences' dialog box with the 'Handheld Devices' section expanded. The 'Device 1' section contains the following fields and options, each annotated with a red circle and number:

- 1**:  Active  Wipe
- 2**: Wipe status: [Dropdown menu]
- 3**: Unique identifier: 2147483627
- 4**: Information: 2147483627
- 5**: Conflict resolution policy: Keep FirstClass changes, discard device changes
- 6**: Synchronize only after date: Tuesday, January 21, 2014 08:52 PM
- 7**: [Dropdown menu]
- 8**: Contacts - Most recent synchronization: Monday, April 13, 2015 12:31 PM
- 9**: Next synchronization: Normal (changes)
- 10**: Device can delete  (null)
- 11**: Calendar - Device can delete  (null)
- 11**:  Export attendees
- 12**:  Import attendees
- 12**: Tasks - Device can delete  (null)

At the bottom right of the dialog are 'Cancel' and 'Save' buttons.

Field	Description
Active <sup>1</sup>	This is ticked automatically the first time the device is synchronized. You can remove active synchronization for this device by clearing this checkbox.
Wipe <sup>2</sup>	If your device is lost or stolen, tick this checkbox for security. Your device determines what happens when you do this.
Wipe status <sup>3</sup>	The status of the wipe action.
Unique identifier <sup>4</sup>	A code that identifies the device. This is filled in automatically the first time the device synchronizes.
Information <sup>5</sup>	Information about your device that is filled in automatically the first time the device synchronizes.
Conflict resolution policy <sup>6</sup>	<p>Choose what to do when an object has been changed on both the server and the device since the last synchronization.</p> <p><b>Keep FirstClass changes, discard device changes</b> discards the change on the device and synchronizes the change from the server.</p> <p><b>Keep device changes, discard FirstClass changes</b> discards the change on the server and synchronizes the change from the device.</p> <p><b>Duplicate changes on FirstClass and device</b> synchronizes the changes from both devices. No change is discarded or overwritten. This results in multiple copies.</p>
Synchronize only after date <sup>7</sup>	<p>Specify a date threshold for synchronization of calendar items. The default is the date on which the initial synchronization takes place. We recommend you advance this date from time to time to prevent unnecessary transfer of old data.</p> <p>To specify the date, select this field and update the popup calendar just as you would a popup calendar on a calendar item.</p>
Most recent synchronization <sup>8</sup>	The date of the last synchronization of your contacts and calendar items. Don't update these fields.
Next synchronization <sup>9</sup>	<p>Choose the level of synchronization you want the next time this device synchronizes.</p> <p><b>Slow (full)</b> makes the device send all information to the server. The server compares it to what it has stored, and decides what needs to be added, deleted, or updated. This happens by default during the initial device synchronization, and when a previous synchronization has failed.</p> <p><b>Normal (changes)</b> means only changes are sent to and from the server. This is the typical synchronization mode.</p>

<p>Device can delete <sup>10</sup></p>	<p>Tick this checkbox for applicable object types if you want deletions on your device to be synchronized to the server.</p> <p><b>Warning</b> Some devices will send a "delete all" command if an object has been purged on the device. This means that if you've accidentally deleted your contacts or calendar on your device, this deletion will also occur on the server.</p>
<p>Export attendees <sup>11</sup></p>	<p>Tick this checkbox to export attendees information from the server to your device along with the other event information.</p> <p>Attendees will be exported as they appear in the calendar event list on the server. Some devices can't correctly resolve FirstClass names as they appear in the Directory, and this may cause your synchronization to fail. ActiveSync will export and import only email addresses.</p>
<p>Import attendees <sup>12</sup></p>	<p>Tick this checkbox to import attendees information from your device to the server along with the other event information.</p> <p>Attendees information imported from the device will be email addresses, not FirstClass names.</p>